



cPacket Achieves SOC 2[®] Type 1 Compliance



By **Hari Miriyala**, Vice President, Software Engineering

At cPacket Networks, we've always prioritized the security and reliability of our products and services. Today, we are proud to announce that we have achieved SOC 2 Type 1 compliance, reinforcing our commitment to delivering secure, high-quality solutions in Network Observability and Security.

What is SOC 2?

SOC (System and Organization Controls) 2 is a widely recognized compliance standard developed by the American Institute of Certified Public Accountants (AICPA). It's designed to ensure that service providers manage data with the highest standards of security, confidentiality, availability, processing integrity and privacy. Achieving SOC 2 compliance requires organizations to implement stringent policies, processes, and controls that are audited by an independent, certified body.

This compliance is crucial for companies, like ours, that handle sensitive data and work with organizations in highly regulated industries.

Why Did cPacket Pursue SOC 2 Compliance?

As a leader in Network Observability and Security solutions, cPacket serves a diverse range of customers, including those in financial services, healthcare, government, and technology. Many of these industries require high levels of trust, reliability, and uptime. Achieving SOC 2 compliance was a natural next step in our ongoing mission to meet and exceed the security expectations of our clients.

We chose to pursue SOC 2 compliance to:

- **Enhance trust with our customers:** SOC 2 compliance gives our customers peace of mind that their data is being handled with the utmost care and that our products meet rigorous security standards.
- **Demonstrate our commitment to security, confidentiality and availability:** SOC 2 is not just about protecting data, but also about ensuring that we operate with confidentiality and improved availability. This compliance validates our processes and shows our commitment to safeguarding information and providing necessary support.
- **Prepare for future growth:** As our customer base continues to expand into industries with strict regulatory and compliance requirements, having SOC 2 compliance ensures we are equipped to scale as a secure vendor.

Our Compliance Journey

Achieving SOC 2 Type 1 compliance required establishing and thoroughly reviewing our internal policies, procedures, and controls. With the guidance of [Secureframe](#), our technology compliance partner, and [Sensiba](#), our AICPA-certified auditor, we were able to successfully complete the audit process. The result? Zero exceptions—a strong validation of our security and compliance framework.

This compliance milestone covers our entire suite of Network Observability and Security solutions, including advanced packet brokering through our cVu product line, packet capture and analytics with cStor, centralized management and data visualization with cClear and a unified model that feeds data into AI system. Our offerings support both on-premises and cloud environments, ensuring that customers can trust us to protect their data and infrastructures.

What SOC 2 Compliance Means for Our Customers?

SOC 2 compliance benefits our customers in several important ways:

- **Confidence in security:** SOC 2 compliance means that our Network Observability and Security products are designed with security at their core, following best practices in data protection, access control, and vulnerability management.
- **Increased reliability:** Our customers can trust that our solutions are built for reliability, minimizing downtime and supporting their most mission-critical applications.
- **Transparency and accountability:** The compliance process is rigorous, and by achieving SOC 2, we demonstrate that we hold ourselves accountable to the highest standards of transparency and operational excellence.

What's Next for cPacket?

While SOC 2 Type 1 compliance is a major milestone in our compliance journey, we are committed to furthering our compliance posture by pursuing SOC 2 Type II compliance, which will involve ongoing audits to ensure that our security practices continue to meet the highest standards.

We will also continue investing in our security practices and working closely with our partners to ensure we remain at the forefront of compliance and security innovation.

Conclusion

Achieving SOC 2 Type 1 compliance is a testament to our commitment to security, confidentiality, and availability. This certification reinforces the trust our customers place in us and lays the foundation for continued growth in regulated industries. We are proud to take this step forward, and we look forward to continuing our journey toward even higher standards of compliance and security.

For more information or to request a copy of our SOC 2 Type 1 audit report, please contact compliance@cpacketnetworks.com or sales@cpacketnetworks.com.



About cPacket Networks

cPacket Networks de-risks IT I&O through network-aware service and security assurance across hybrid and multi-cloud environments. Our AIOps-ready Intelligent Observability Platform provides single-pane-of-glass analytics and deep network visibility required for complex IT environments enabling Fortune 500 organizations around the world to keep their business running. cPacket solutions are fully reliable, tightly integrated, and consistently simple. Our cutting-edge technology enables network, application, and security teams to proactively identify issues before negatively impacting the business. The result: increased service agility, enhanced experience assurance, and faster transactional velocity. Learn more at cpacket.com.